



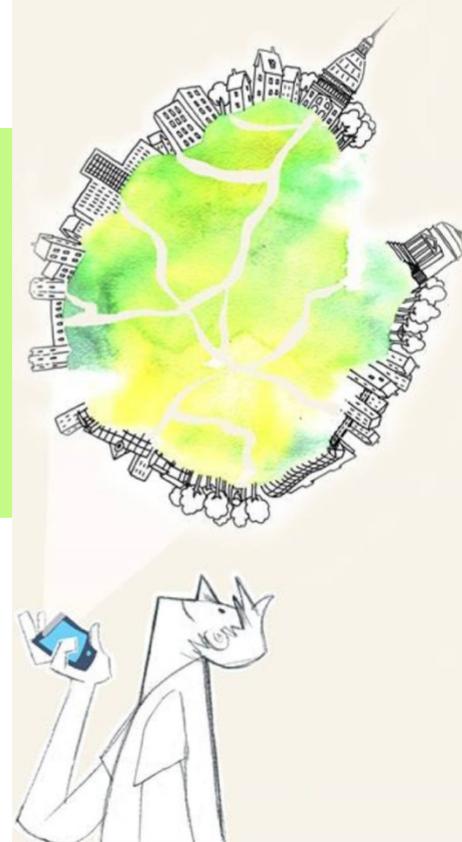
# TU1208 Final Conference Civil Engineering Applications of Ground Penetrating Radar

25 September 2017  
Warsaw

Intelligent Transport Systems - Research,  
innovation and trends

**Cristina Pronello**

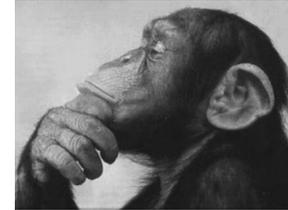
Professor, Chair of ITS and Territorial Dynamics  
Sorbonne Universités – UTC  
Département Génie des systèmes urbains  
(GSU) & EA 7284 AVENUES



# What's happening in transport ?

*Is there a new revolution of transport ?*

- the concept of car use is changing (in dense urban contexts) BUT
- is the attitude towards car changing ?
- are the transport providers changing ?



*Have we found innovative and integrated transport systems or solutions ?*



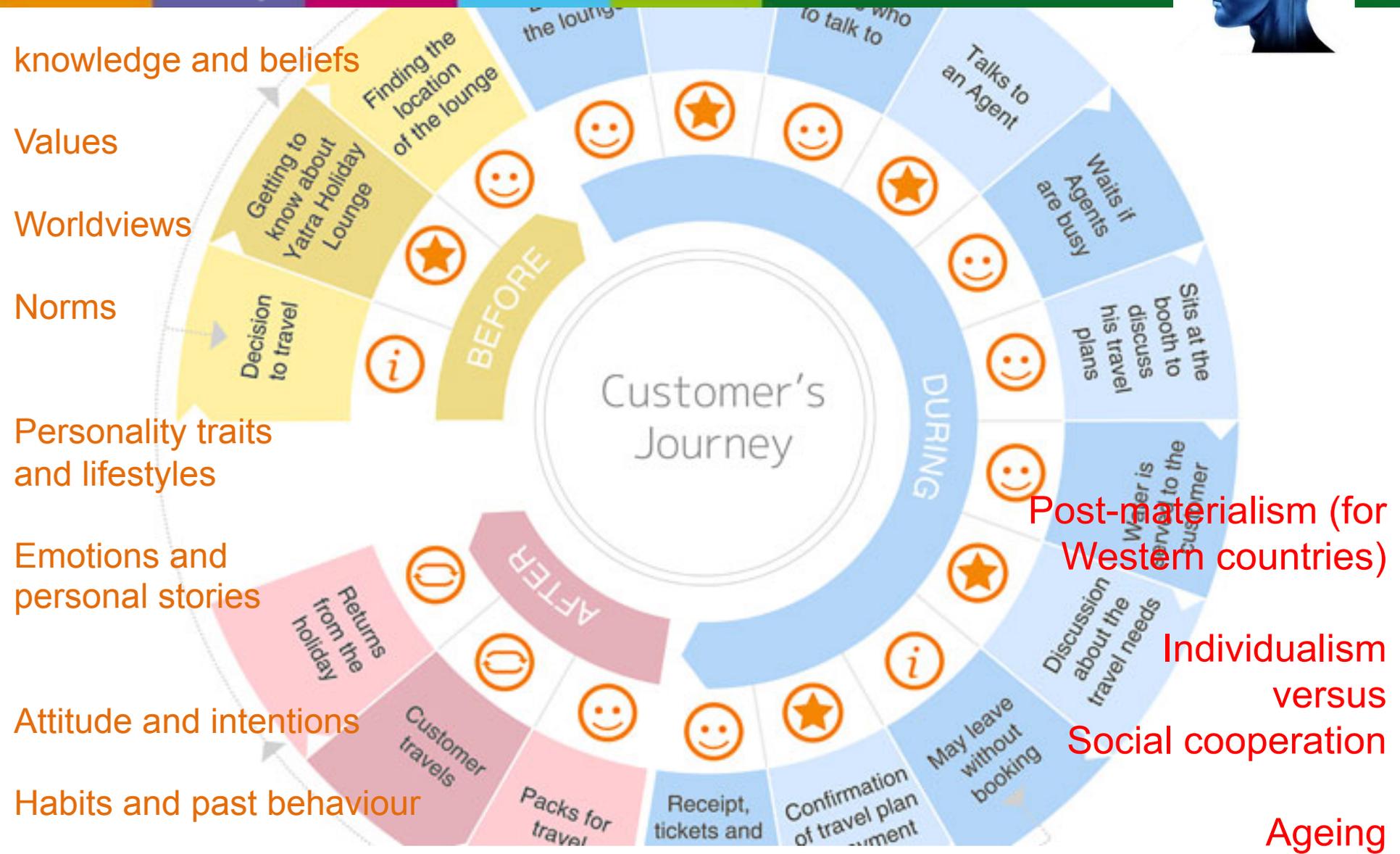
*Are the new technologies able to change travel behaviour ?*



*Have we improved the data collection?*



# Let's start from the travel experience: how many decisions ?



# Which solutions ? The sliding door



- **KNOW USERS' NEEDS** to better plan urban and transport systems and to increase accessibility and connectivity → **BIG DATA**: user-centric approach (transparency)

- **INTEGRATION AMONG TRANSPORT MODES**



- **MOBILITY AS A SERVICE**: the common good → bottom-up approach (passengers and freight)

- **KNOW USERS' NEEDS** to give customised services and control people → **BIG DATA**: big players-centric approach (privacy violation)

- **COMPETITION AMONG TRANSPORT MODES** (one kills the other)



- **MOBILITY AS A SERVICE** sharing in competition (companies) → top-down approach

# MaaS, autonomous vehicles, e-mobility ... a solution ?

*Infrastructure Vehicles Rules of management Ticketing ... and the integration ?*

## **Mobility as a Service enables new market approach**

### **Urban commuter package for 95 €/month:**

- Free public transport in home city area
- Up to 100 km free taxi
- Up to 500 km rental car
- Domestic public transport 1500 km

### **15 minutes package for 135 €/ month:**

- 15 minutes from call to pick up by shared taxi
- EU wide roaming for shared taxi at 0,5 €/km
- Free public transport in home city,
- Domestic public transport 1500 km

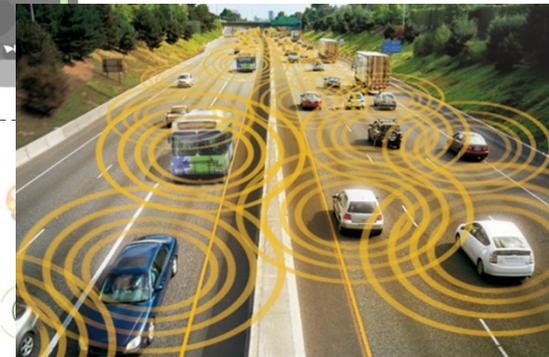
## **My mobility operator**

### **Business world package for 800 €/month:**

- 5 minutes pickup in all EU
- Free taxi in home city
- Lease car and road use
- Taxi roaming worldwide

### **Family package for 1 200 €/month:**

- Lease car and road use
- Shared taxi for all family with 15 minutes pickup
- Home city public transport for all
- Domestic public transport 2 500 km



*People attitudes Age ... etc.*

# WE NEED MORE:



**Know more**

**Understand more**

**Speak and interact more**

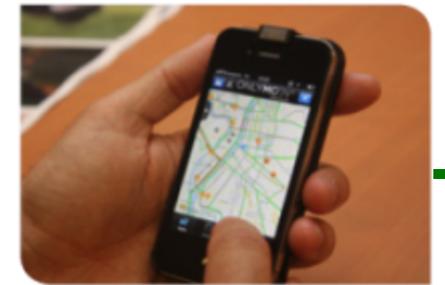
**Educate more and better**



# KNOW MORE: OPTICITIES

# OPTICITIES

ENHANCING SMART MOBILITY



# KNOW MORE: OPTICITIES

**Collaborative project (Call: FP7-SST-2013-RTD-1)**

→ **CHALLENGE 2. SAFE AND SEAMLESS MOBILITY**

→ **Activity 7.2.3. Ensuring sustainable urban mobility**

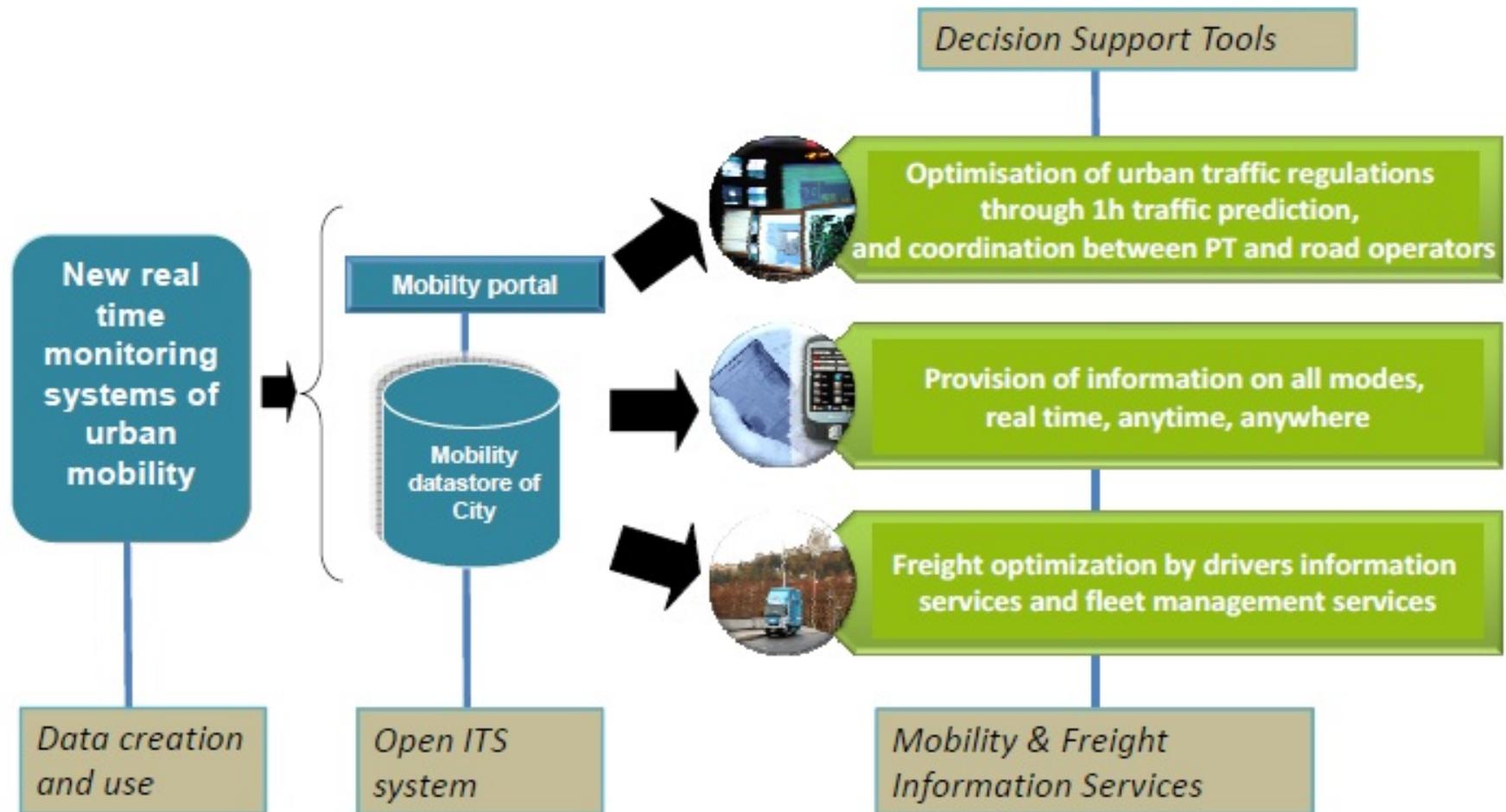
→ **SST.2013.3-1. Managing integrated multimodal urban transport network**

→ **Budget: 13 ML Euros**

## **Objectives**

- ✓ **Improve mobility of people and freight** in an urban context with very high level information and traffic management services, using ITS
- ✓ **Provide incentive and tools for modal shift** by adapting current mobility habits through information
- ✓ Help **European cities** tackle complex **mobility challenges**
- Development of **public/private partnerships** and the experimentation of innovative **ITS** services.

# KNOW MORE: OPTICITIES



# KNOW MORE: OPTICITIES



[http://www.optcities.com/dissemination/  
media/](http://www.optcities.com/dissemination/media/)



# KNOW MORE: OPTICITIES



URBAN ITS SERVICE

**Transferability handbook**

[OPTICITIES - Transferability Handbook web.pdf](#)



# KNOW MORE: OPTICITIES



TUeTO

4G 33% 19:56

TUeTO

**NEI PRESSI DI**

Dove mi trovo

**DESTINAZIONE**

Punto d'arrivo

Partenza oggi  Ora

**Vai!**

54% 03:39 PM

In auto

TRAFFICO PARCHEGGIA

Bolzano

Torino

Tempo reale

54% 03:39 PM

In auto

TRAFFICO PARCHEGGIA

Via Coazze

Via Avigliana

Via Giovanni Carlo Cavalli

Porta Susa

Vinzaglio

183 Stalli PALAGIUSTIZIA 0m

NA Stalli BOLZANO 418m

# KNOW MORE: OPTICITIES

## MULTIMODAL CALCULATOR

TUE TO

NEI PRESSI DI

Dove mi trovo

DESTINAZIONE

Punto d'arrivo

Partenza oggi

Vai!

Itinerari

ORA TRA 15 MIN

Da Fermata 1831 - PORTA NUOVA EST a Fermata 1300 - PORTA SUSAS (TORINO)

16:04 4'

M1 4'

16:03 14'

2,0km (0,7€) 7'

16:00 24' 16:24

229m TO BIKE 2,2km 199m ST2 7'

16:03 11' 16:14

229m TO BIKE 1,7km 41m

Itinerario

Da Fermata 1831 - PORTA NUOVA EST a Fermata 1300 - PORTA SUSAS (TORINO)

18:18 11' 18:29

A piedi 229m 3'

229m

15 18:21

Stazione biciclette Porta Nuova 2

TO BIKE 18:21

In bicicletta 1,7km 8'

1,7km

9 18:29

Stazione biciclette Bolzano

A piedi 41m 0'

41m

Seguimi in questo viaggio (informazioni in tempo reale)  No

< Prima Dopo >

## MULTIMODAL GPS

Mappa

2,0km (0,7€) 18:21

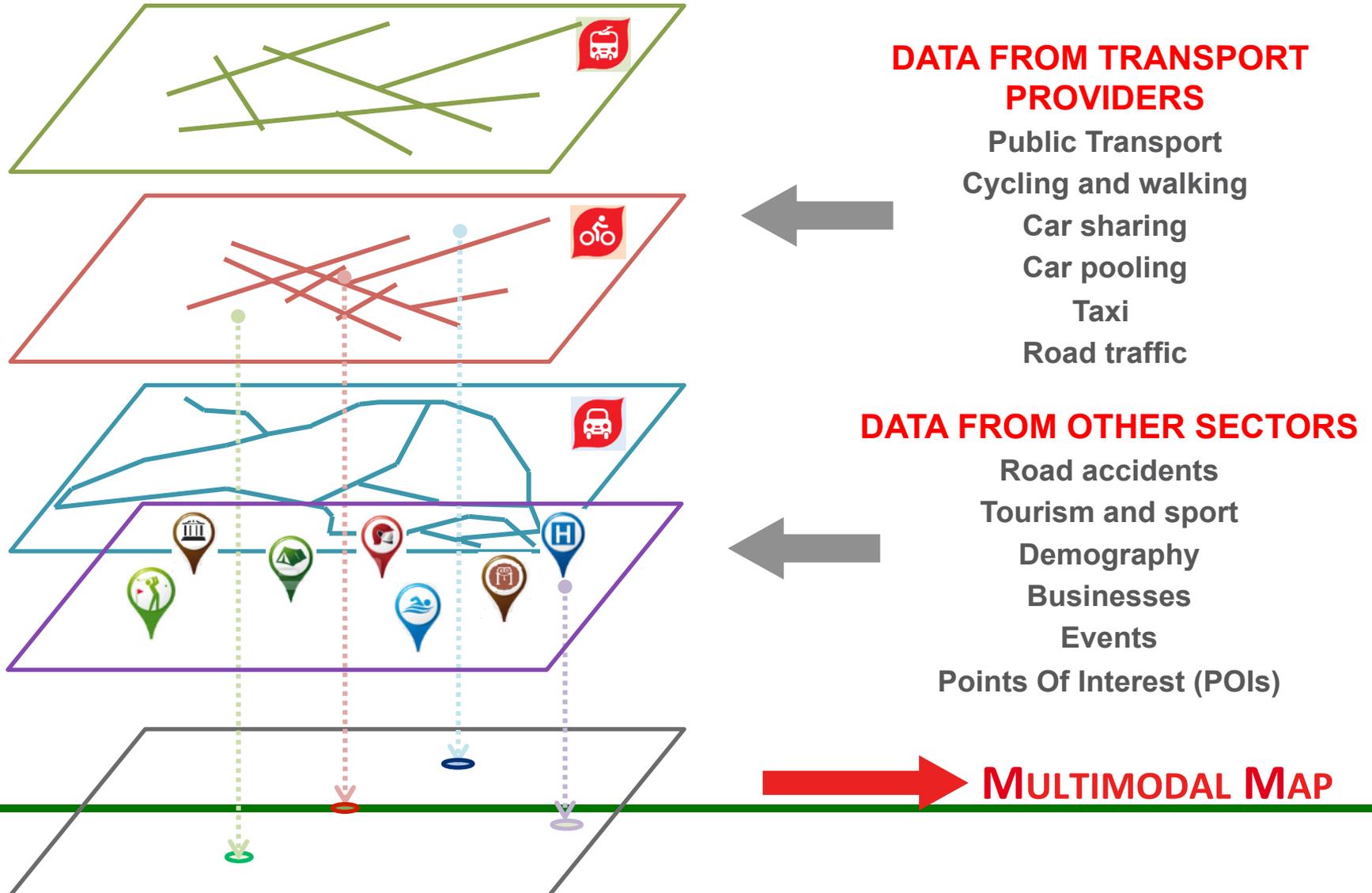
Guidando 2,0km Alla fermata

18:29

Successivo >

# KNOW MORE: OPTICITIES

## Decision Support Tool (DST) for transport planning and management



# KNOW MORE: OPTICITIES



La Mappa multimodale dei trasporti, detta anche DST (Decision Support Tool), è un prototipo progettato per supportare decisioni, pianificatori e operatori dei trasporti nella sfida verso la mobilità sostenibile: un set di strumenti per consultare, condividere e analizzare informazioni relative alle diverse modalità di trasporto (trasporto pubblico, auto, bici, taxi, car sharing, bike sharing) insieme ad altri dati territoriali dell'area metropolitana di Torino. Il sistema risponde soprattutto all'esigenza di accedere a dati ed indicatori condivisi tra i diversi comuni dell'area metropolitana di Torino (Torino e i 31 comuni di prima cintura), emerse dalla fase di analisi Ex-ante del progetto.



## Visualizzatore mappa

Strumento web per visualizzare e consultare su mappa tutte le informazioni disponibili. Consente di sovrapporre diversi livelli informativi, di consultare, ricercare, scaricare e stampare i dati di interesse.



## Gestore dati

Strumento desktop per consultare, analizzare, aggiornare e aggiungere dati georiferiti. Consente operazioni complesse da parte di utenti con conoscenze di base sui GIS (Sistemi Informativi Geografici).



## Strumenti di analisi

Strumenti di analisi specifiche sui servizi di trasporto (OTP Analyst e OTP Journey Planner), che consentono di visualizzare isocrone e tempi di viaggio multimodali.



## Visualizzatore indicatori

Componente sviluppata per mostrare alcuni esempi di indicatori sui sistemi di trasporto calcolati con gli strumenti del DST e con i dati disponibili e presentati con mappe, grafici e tabelle.



## Sperimentazione

Sezione dedicata agli sperimentatori della Mappa multimodale (o DST). Raccoglie il materiale didattico strutturato in quattromoduli e dà accesso ai questionari di valutazione, a cura del Politecnico, e a un'area forum di confronto tra i partecipanti.

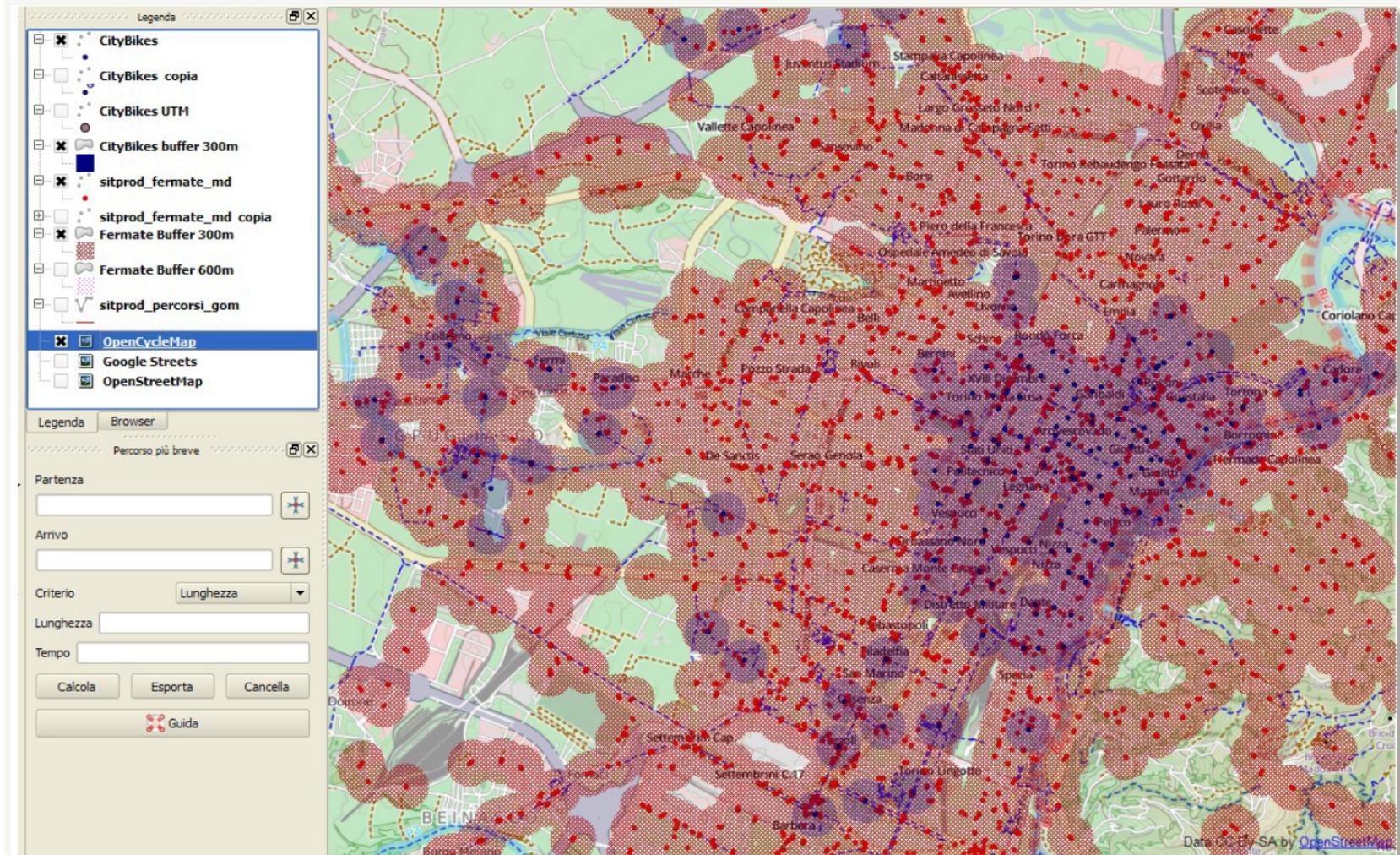


## Progetto

Informazioni di contesto sul progetto OPTICITIES e sulla Mappa multimodale per l'area metropolitana di Torino.

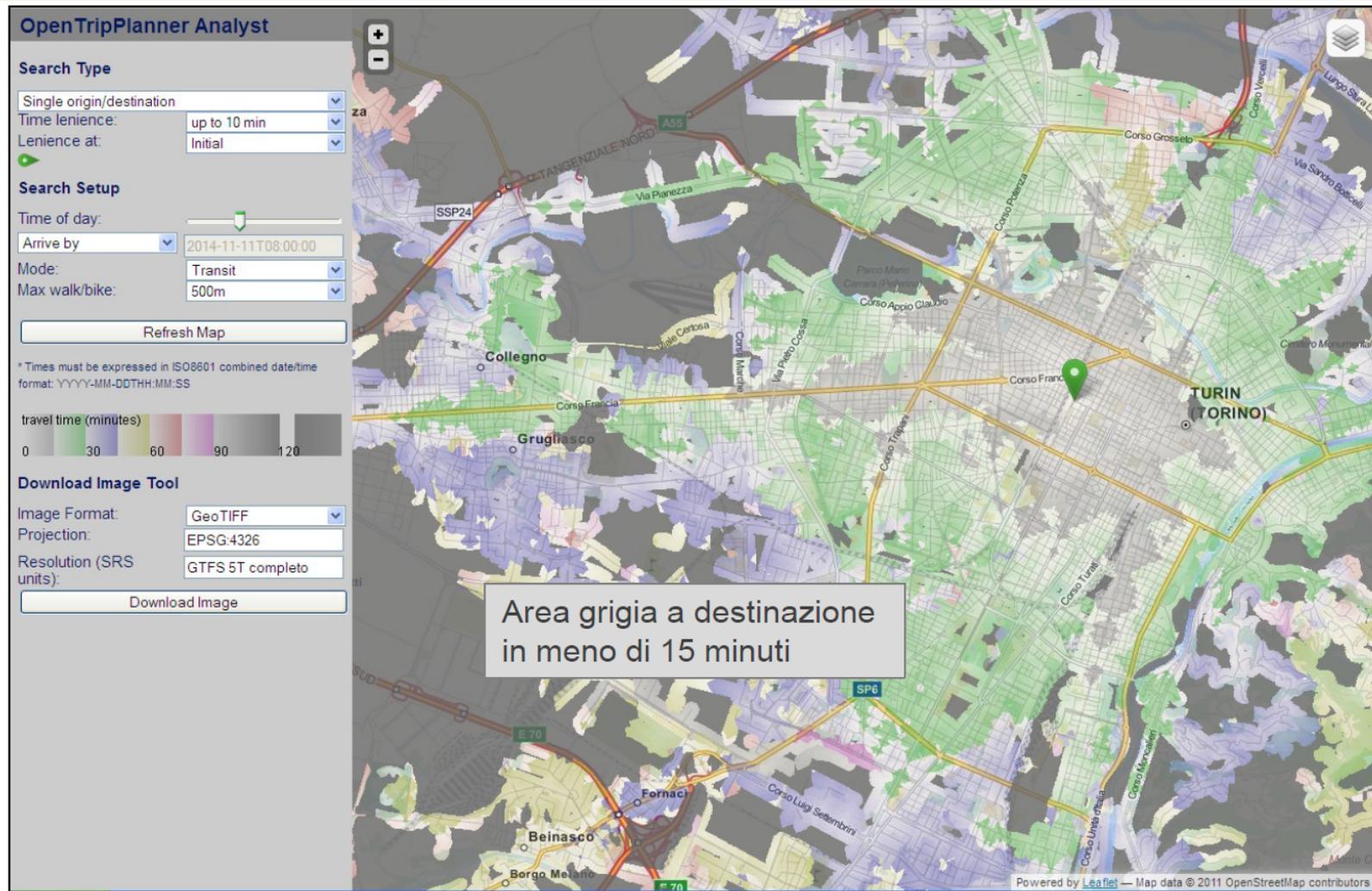
# KNOW MORE: OPTICITIES

## 300 m buffer around PT and bike sharing stops



# KNOW MORE: OPTICITIES

## Destination: Porta Susa (all PT working)



## UNDERSTAND MORE



Evaluate the ATIS from the travellers' point of view, to understand their effect on travel behaviour:

- Optcities project ([www.optcities.com](http://www.optcities.com)): multimodal real time navigator in Lyon, Torino, Madrid and Gothenburg

# UNDERSTAND MORE

Oct-Dec 2014

## Ex-ante survey

Mixed method:  
quantitative  
questionnaire +  
focus group



Users' needs  
Expectations  
Potential for  
behavioural  
change

Selection of the  
sample

150 participants

Phase I: ex-ante

Feb-June 2016

## In-itinere survey

Questionnaire  
each month



Technical problems  
with the app  
Ergonomic  
problems  
Users' reactions  
Behavioural  
reactions

Phase II: experiment

A Smartphone  
Grand Prime  
Galaxy and one  
year free pass has  
been given to  
participants

July-Sept 2016

## Ex-post survey

Mixed method:  
quantitative  
questionnaire +  
focus group



Potential  
behavioural  
changes

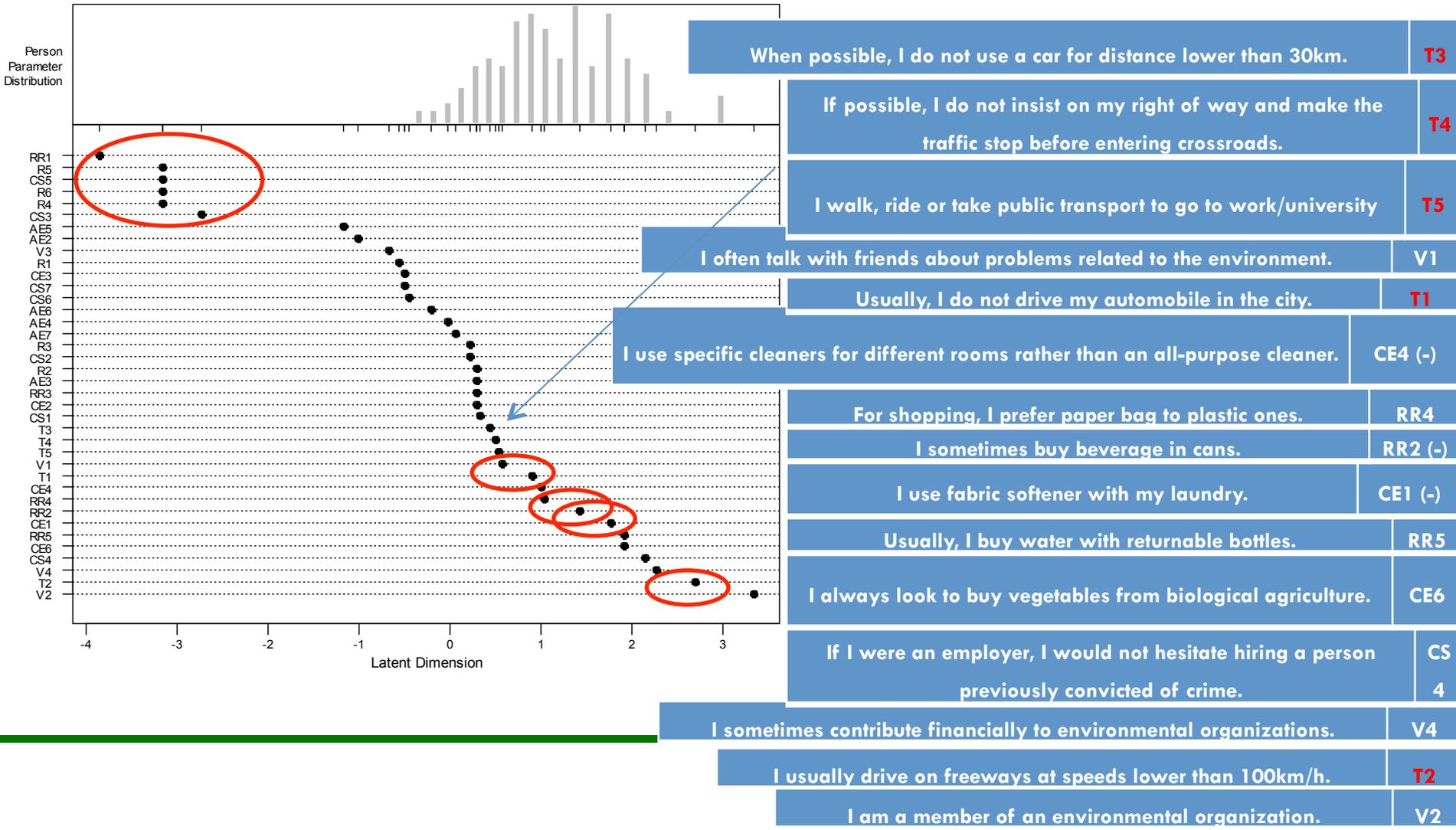
Phase III: ex-post

Sample of 140  
participants

# UNDERSTAND MORE

From the easier-to-engage item to the most difficult one

The eight easiest items are too easy, not targeting anyone, and so they are not very useful for the GEB measurement



# UNDERSTAND MORE

**Personal norms (PN)** **Problem Awareness (PA)** **Adverse Consequences (AC)**  
**Description of Responsibility (AR)** **Subjective Norms (SN)** **Affect (AFF)**  
**Perceived Accessibility (PAC)** **Perceived Behavioural Control toward bicycle use (PBCb)** **Perceived Behavioural Control toward public transport use (PBCpt)**

**psycho-social factors**

## **Transport related Values (Exploratory Factor Analysis)**

5-point Likert scale → the level of importance of choosing their mode of transport for their most frequent trip, according to:

*“Cost”, “Speed”, “Comfort”, “Pleasure (I like this mode of transport)”, “Flexibility and independence”, “Respect towards the environment” and “Reliability of travel time”.*

## **Two factors**

**Utilitarian (U)** (Speed, Flexibility and independence, Reliability of the travel time, Comfort)

**Convenience (C)** (Cost, Pleasure [I like this mode of transport], Respect towards the environment)



**Home localisation (Home)**, divided into: Urban (U), SubUrban (SU), Rural (R)

# UNDERSTAND MORE

## THREE CLUSTERS

### Neo-Luddites Opportunists:

they value whatever they can benefit from

Neo-Luddism identifies people that follows a desire for a simple life where technological tools are restrained to their minimum → *No use of TUE TO*



### Hedonic Techy Ecologists

in favour of technological use

higher score on the Convenience than on the Utilitarian transport value

they prefer cheap and pleasant trips than fast and efficient ones

*They expect that technology will solve many problems, including transport-related ones, and are aware of the need to pay to benefit from a service such as the multimodal navigator. They can represent the main source of revenue in a business model assessment*



### Neoclassical Agents

Higher score on the utilitarian over the convenience transport related value

low score on the measure of attitude toward the environment →

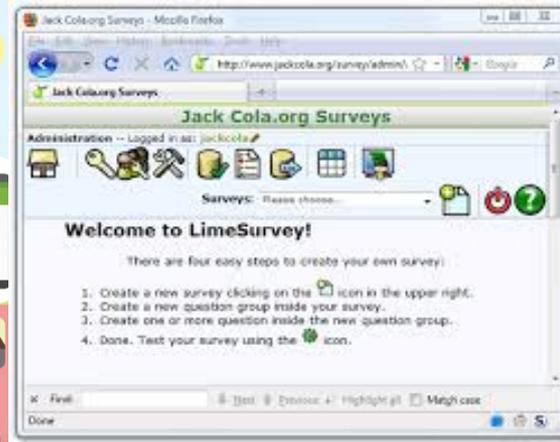
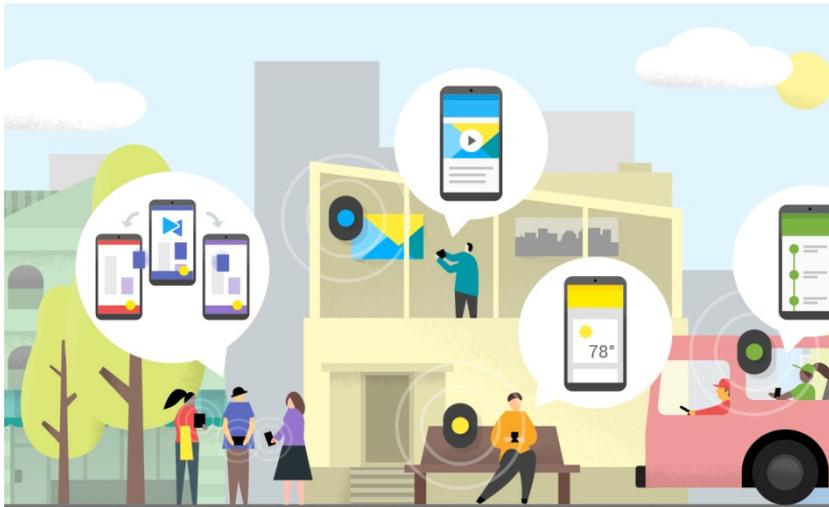
*homo economicus*: an agent who will tend to maximize its own short-term

utility without consideration for the others or the environment



*Even if they may benefit from the multimodal navigator, it is unlikely that they'll will shift from their most favoured mode until economical constraints will force them to do so*

# KNOW MORE: collection and investigation of target users' needs



Mobilità  
DinAMICA

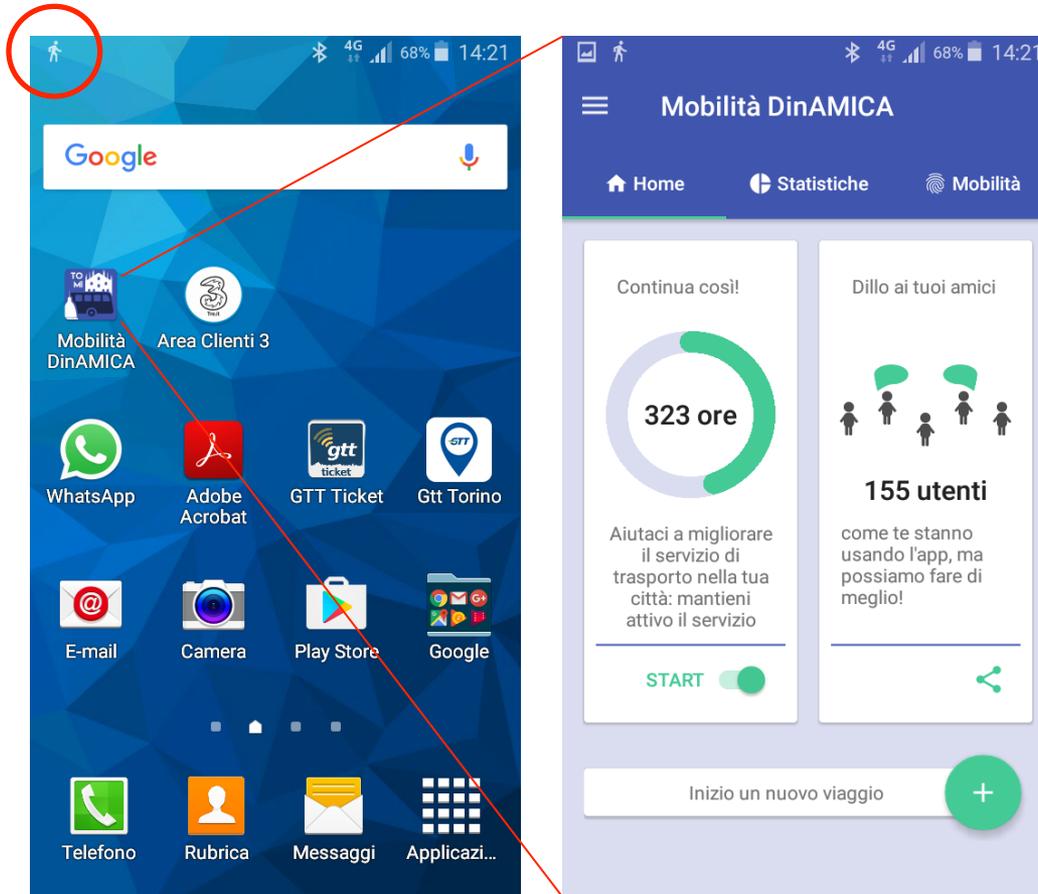


Mobilità  
DinAMique



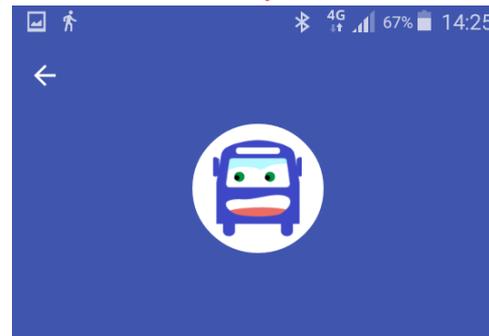
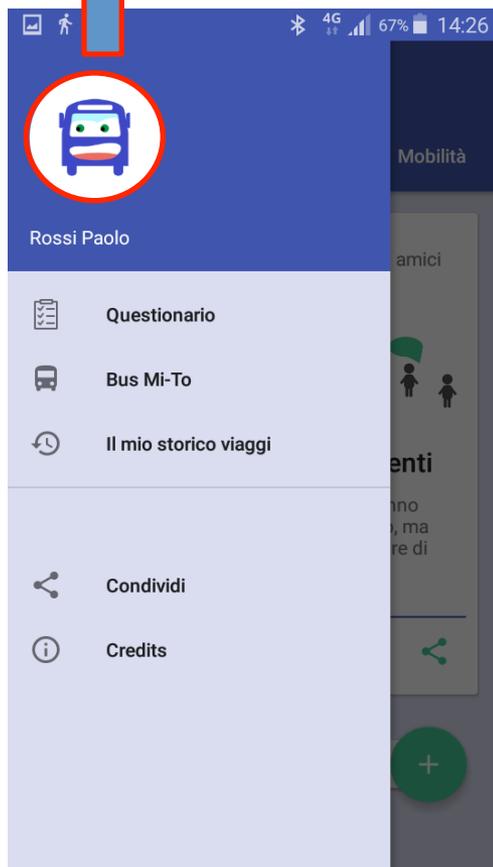
# The app MOBILITE DYNAMIQUE

## Main Screen



# The app MOBILITE DYNAMIQUE

## Users' profile



### Modifica profilo

#### Dati personali

Nome

Rossi Paolo

Anno di nascita

1965



F



M



Scegli di non specificare

Libero Professionista



Come mi muovo

Con i mezzi pubblici

Mensile

Bicicletta

Privata

Bike Sharing

Auto privata

GPL

Anno di immatricolazione

1985

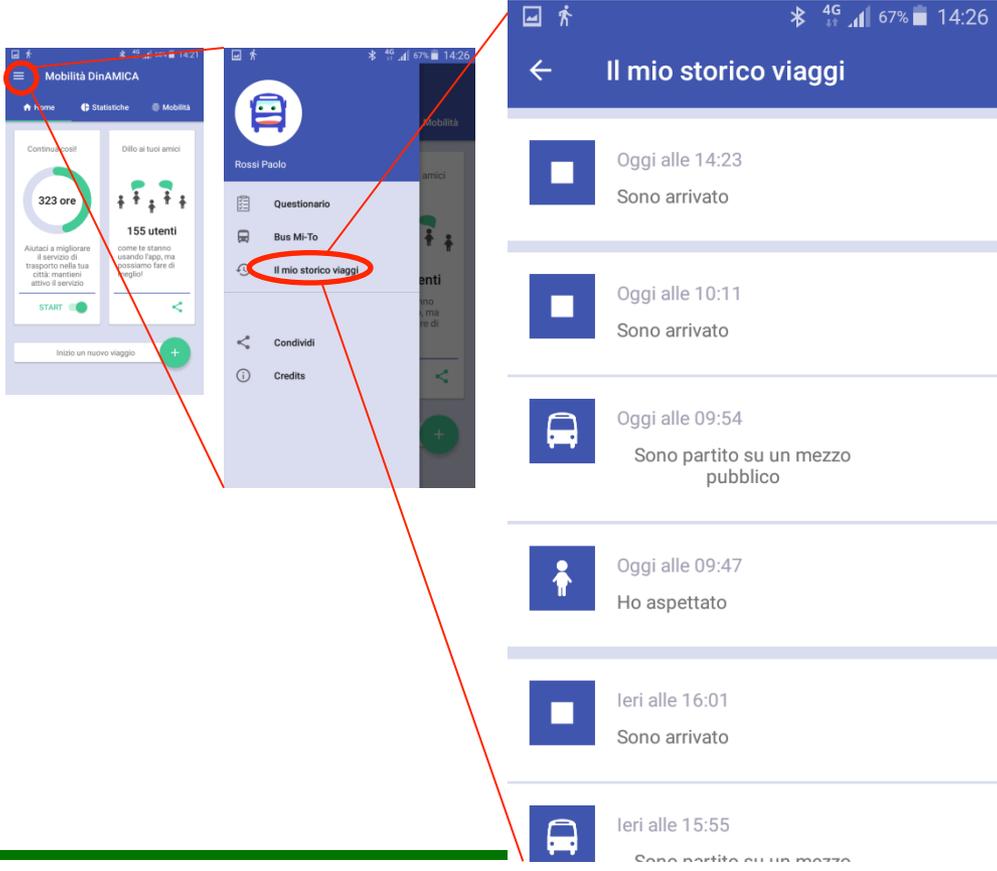
Car Sharing

# The app MOBILITE DYNAMIQUE

## Choice of transport mode to increase precision

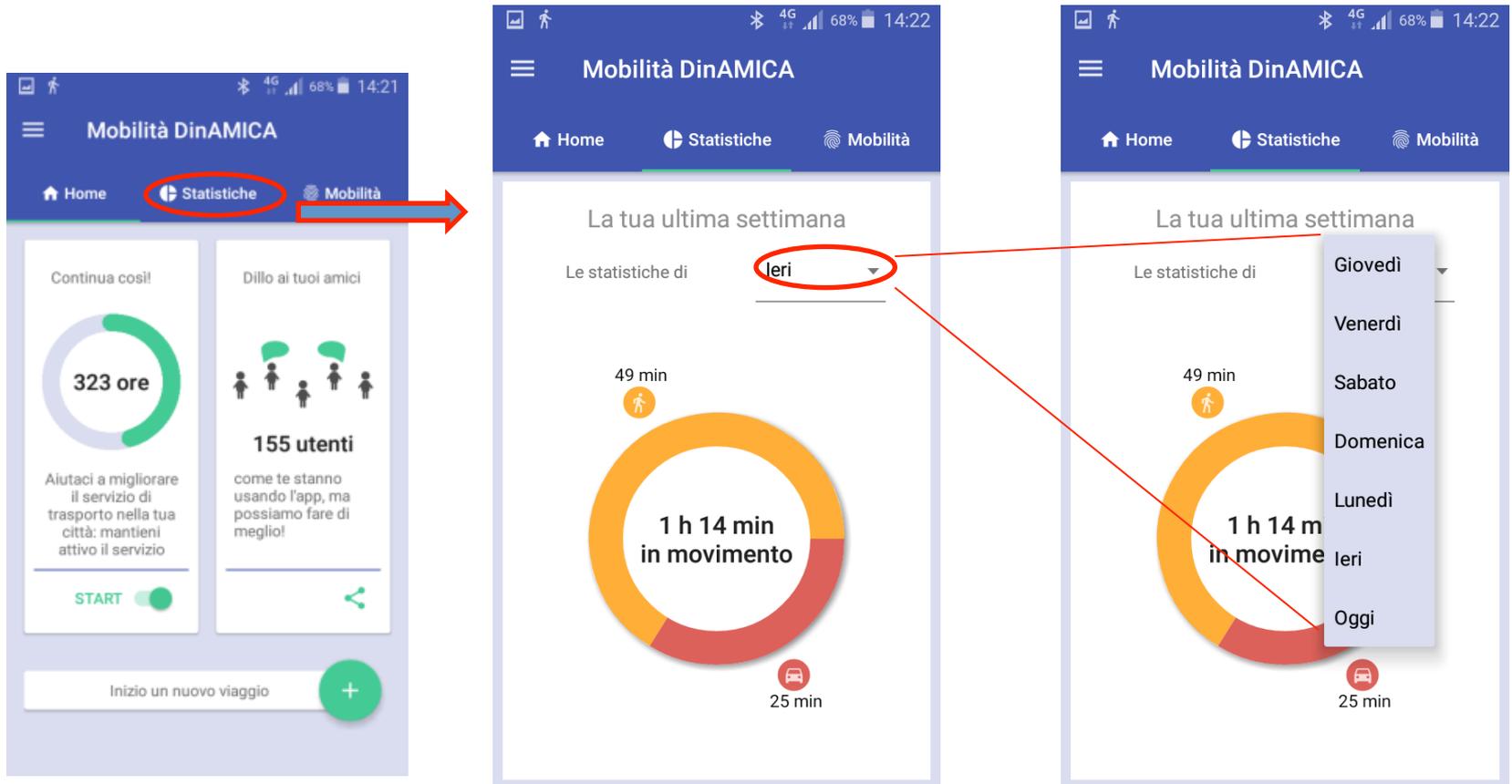


## Time history of travels



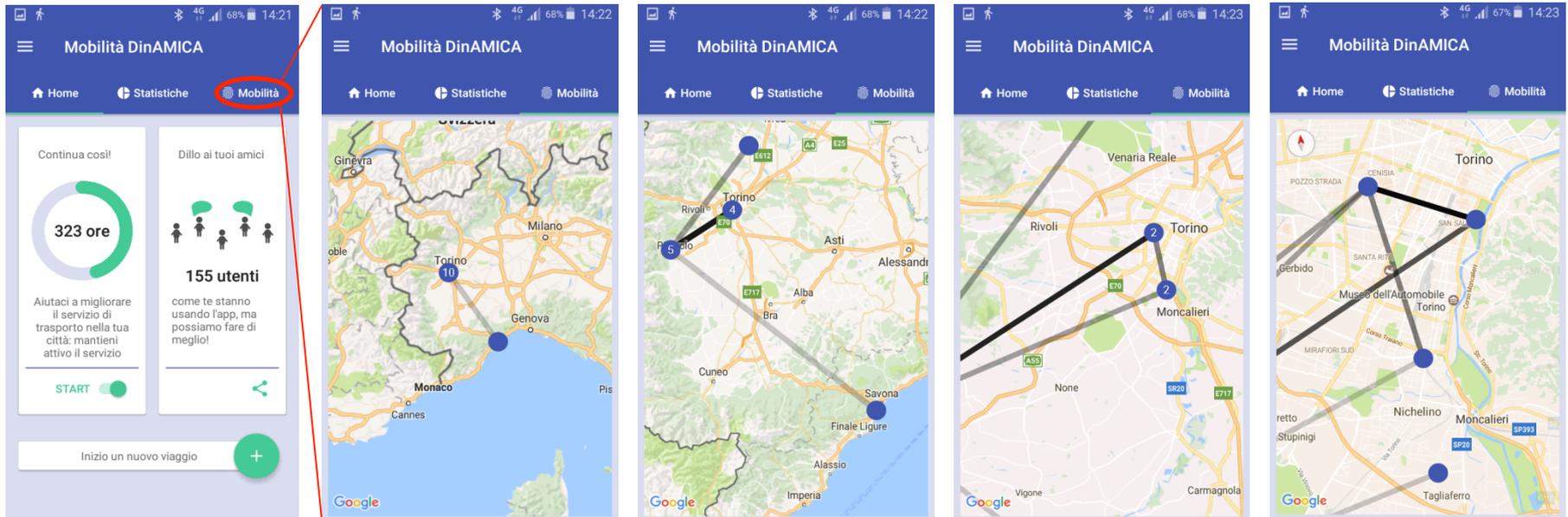
# The app MOBILITE DYNAMIQUE

**Possibility to show the travel statistics (weekly)  
«travel time by transport mode»**



# The app MOBILITE DYNAMIQUE

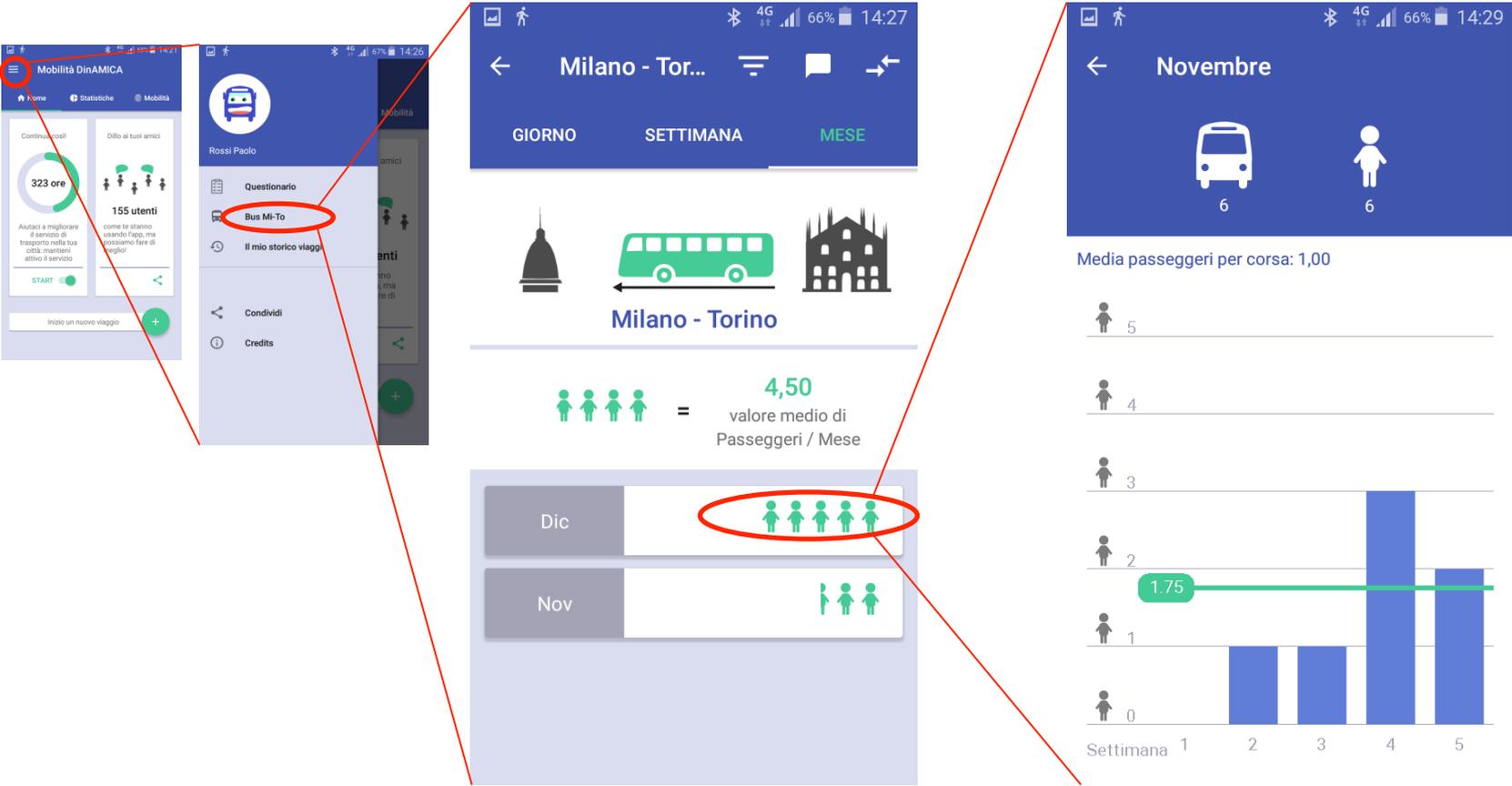
Possibility to show travels  
Travel visualisation (O/D)



«images sensible to ZOOM»

# The app MOBILITE DYNAMIQUE

Possibility to show information on public transport lines  
«Example of load factor»



# The app MOBILITE DYNAMIQUE

Possibility to speak with the «community»

Write

Read

Milano - Tor...

GIORNO    SETTIMANA    MESE

Milano - Torino

4,50  
valore medio di  
Passeggeri / Mese

Dic	5
Nov	3

Commenti

16/01 alle 15:56

Mi-To  
**Apertura Autostrada**  
Cristina - aperto ora tratto Marcallo Galliate

RISPONDI

16/01 alle 15:25

Mi-To  
**Chiusura Tratto Marcallo Galliate**  
Cristina - chiuso tratto da Marcallo a Galliate, uscita obbligatoria a Marcallo. ho preso autobus Delle 14,15 e dopo un'ora non siamo ancora arrivato a uscita di Marcallo

RISPONDI

12/01 alle 17:56

Scrivi Commento

Titolo  
Time

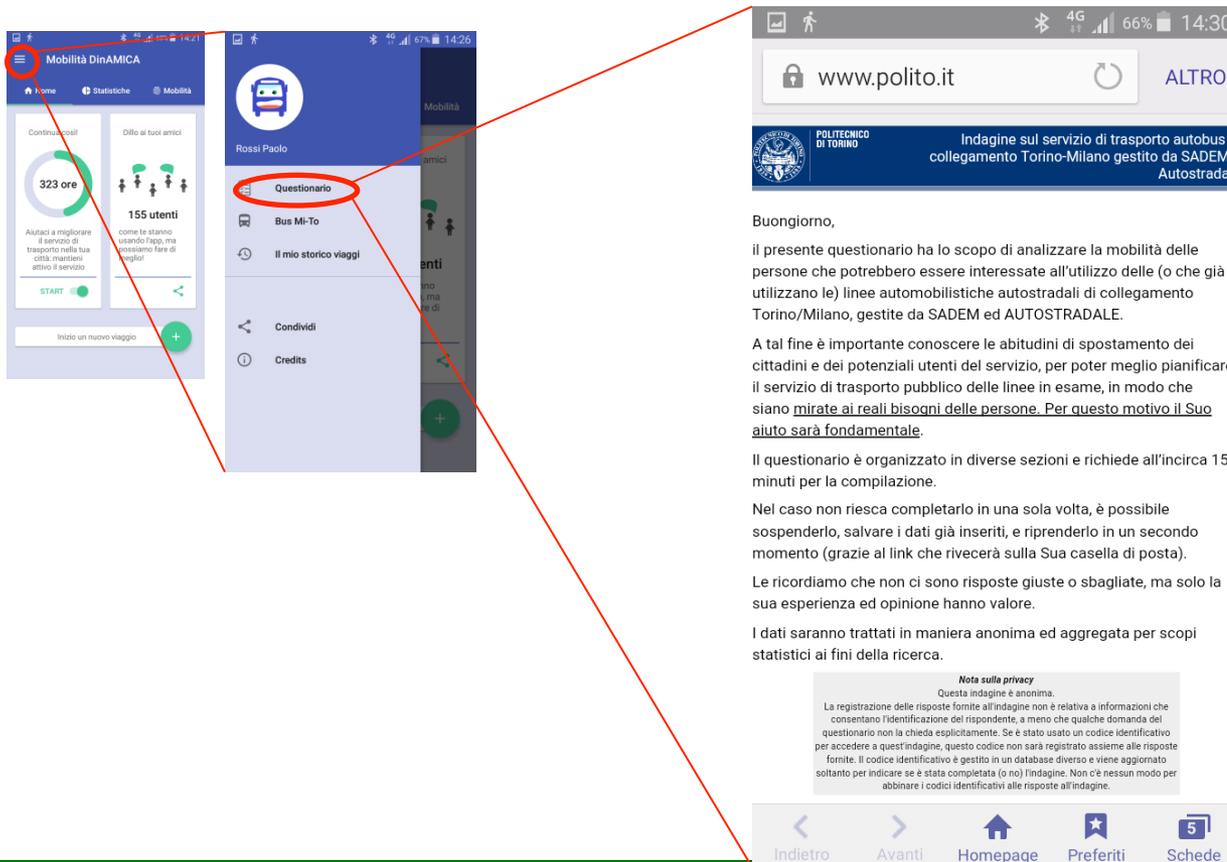
Ritardo

Torino - Milano     Milano - Torino

Commento  
10 minute delay

# The app MOBILITE DYNAMIQUE

## Possibility to share information with the community Example of «travel survey» administered through the app



The image shows two screenshots from the Mobilite Dinamica app. The left screenshot displays the app's main interface with a menu on the left side. The 'Questionario' option is highlighted with a red circle. The right screenshot shows a browser window displaying the survey page, which is linked to the 'Questionario' option in the app. The survey page is titled 'Indagine sul servizio di trasporto autobus di collegamento Torino-Milano gestito da SADEM e Autostradale' and contains the following text:

Buongiorno,

il presente questionario ha lo scopo di analizzare la mobilità delle persone che potrebbero essere interessate all'utilizzo delle (o che già utilizzano le) linee automobilistiche autostradali di collegamento Torino/Milano, gestite da SADEM ed AUTOSTRADALE.

A tal fine è importante conoscere le abitudini di spostamento dei cittadini e dei potenziali utenti del servizio, per poter meglio pianificare il servizio di trasporto pubblico delle linee in esame, in modo che siano mirate ai reali bisogni delle persone. Per questo motivo il Suo aiuto sarà fondamentale.

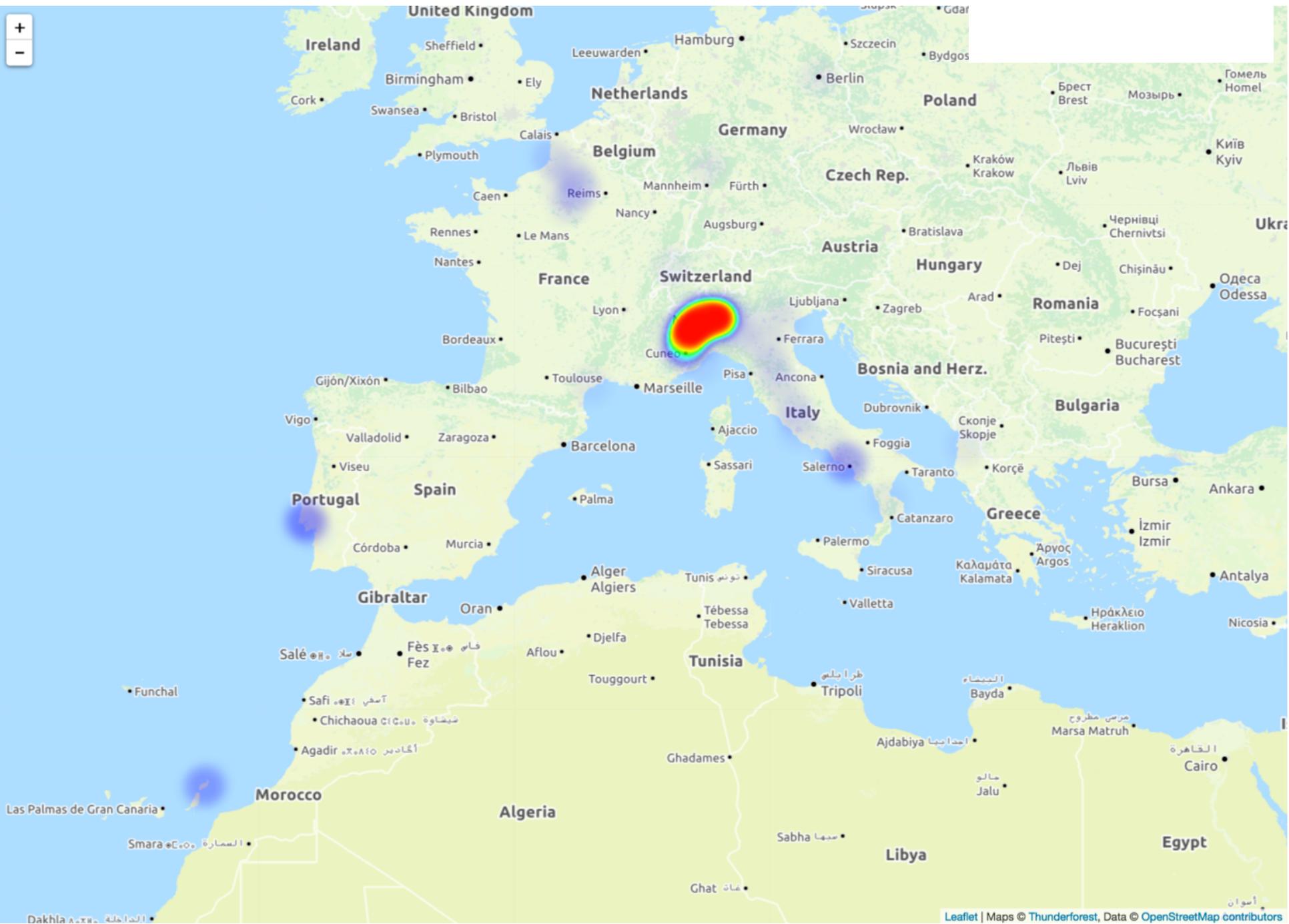
Il questionario è organizzato in diverse sezioni e richiede all'incirca 15 minuti per la compilazione.

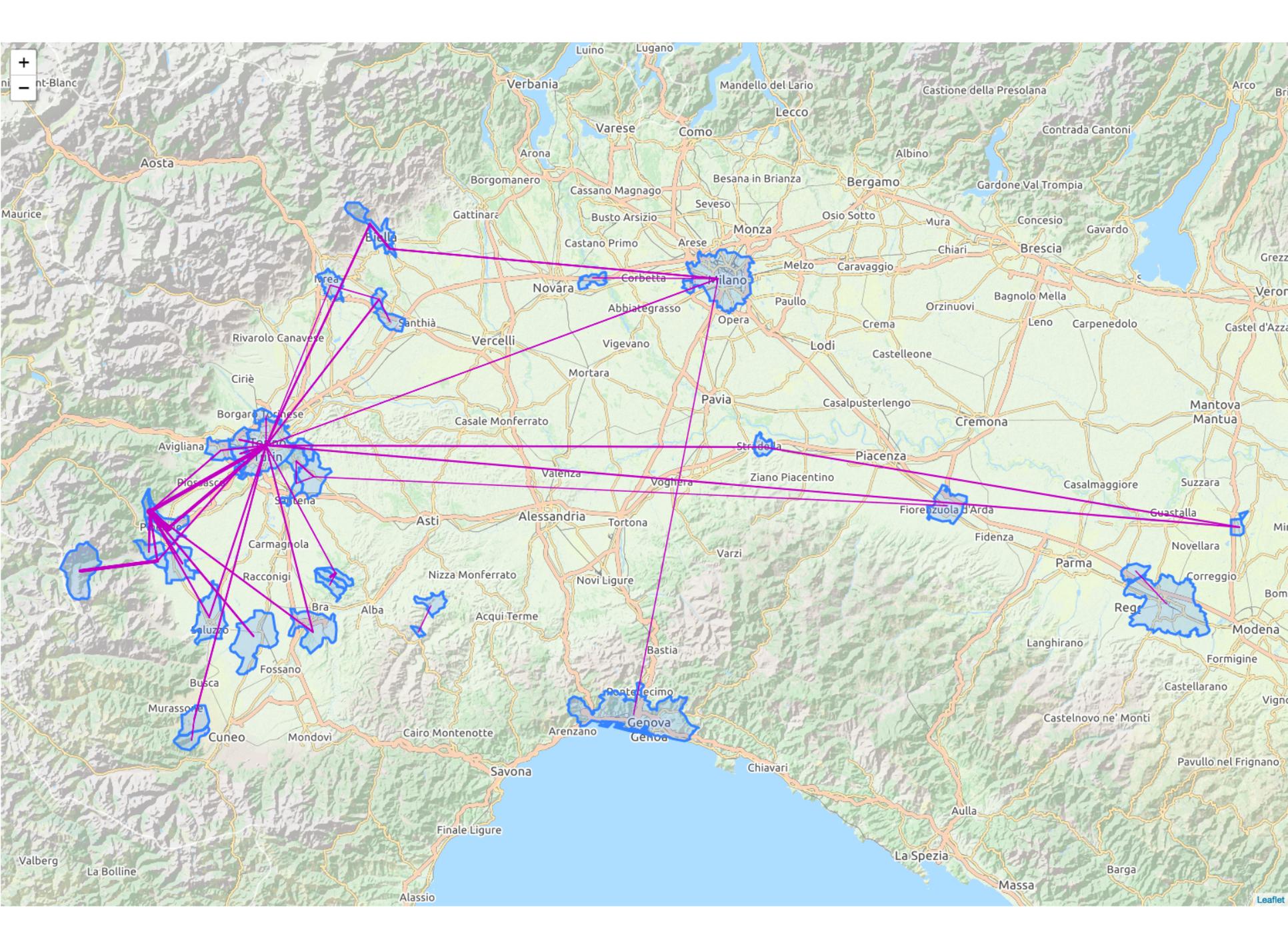
Nel caso non riesca completarlo in una sola volta, è possibile sospenderlo, salvare i dati già inseriti, e riprenderlo in un secondo momento (grazie al link che rivecherà sulla Sua casella di posta).

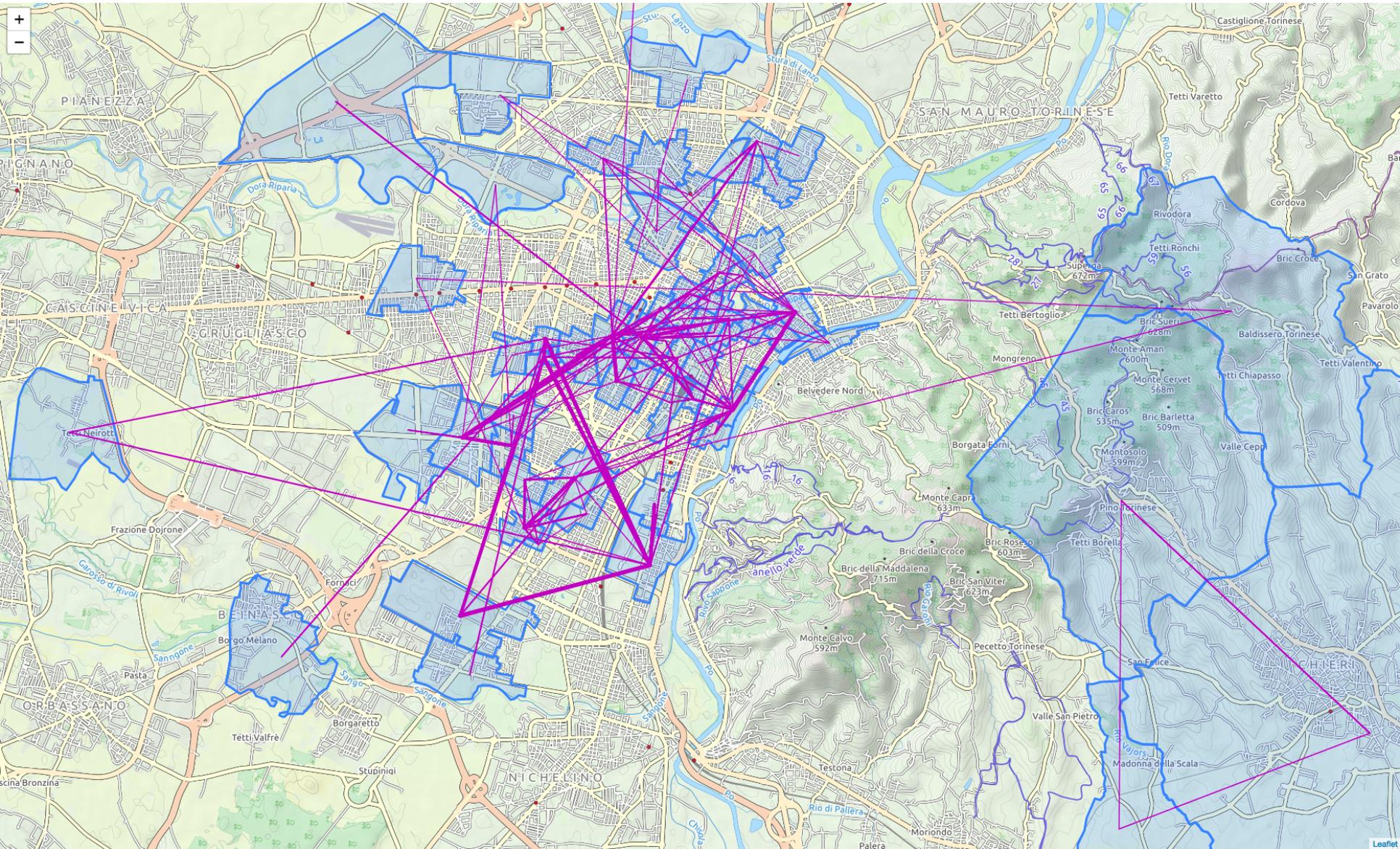
Le ricordiamo che non ci sono risposte giuste o sbagliate, ma solo la sua esperienza ed opinione hanno valore.

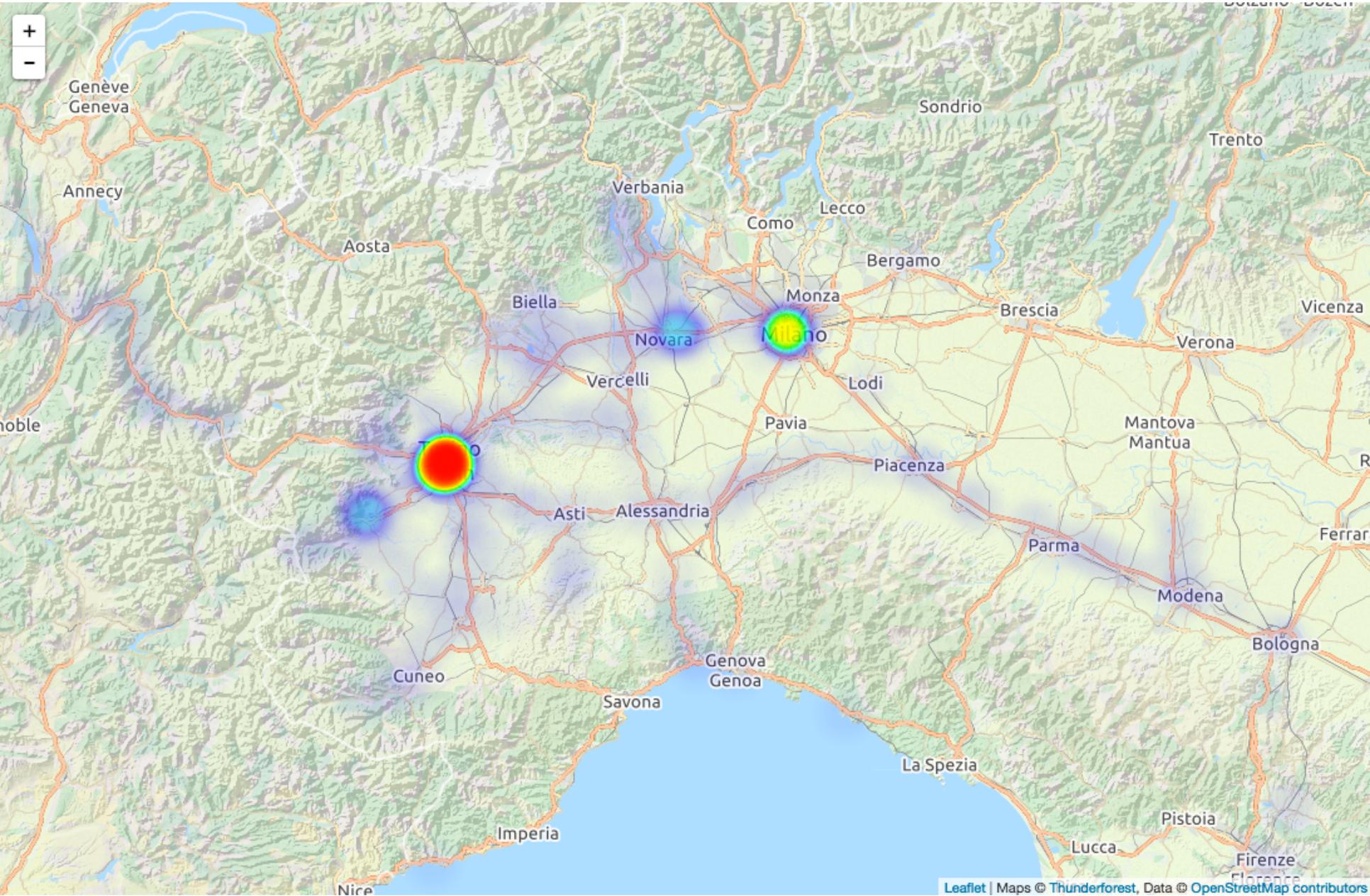
I dati saranno trattati in maniera anonima ed aggregata per scopi statistici ai fini della ricerca.

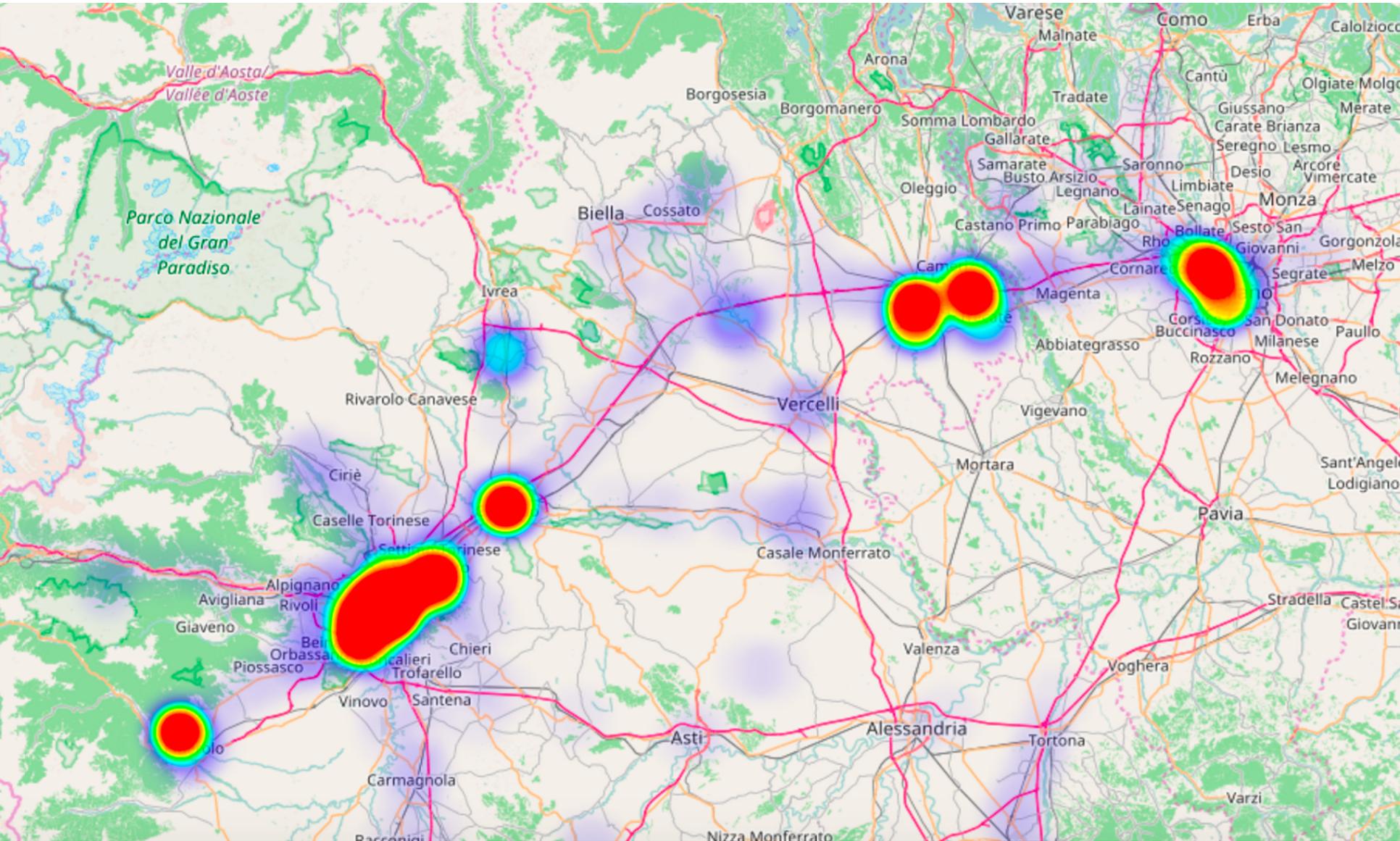
**Nota sulla privacy**  
Questa indagine è anonima.  
La registrazione delle risposte fornite all'indagine non è relativa a informazioni che consentano l'identificazione del rispondente, a meno che qualche domanda del questionario non la chieda esplicitamente. Se è stato usato un codice identificativo per accedere a quest'indagine, questo codice non sarà registrato assieme alle risposte fornite. Il codice identificativo è gestito in un database diverso e viene aggiornato soltanto per indicare se è stata completata (o no) l'indagine. Non c'è nessun modo per abbinare i codici identificativi alle risposte all'indagine.

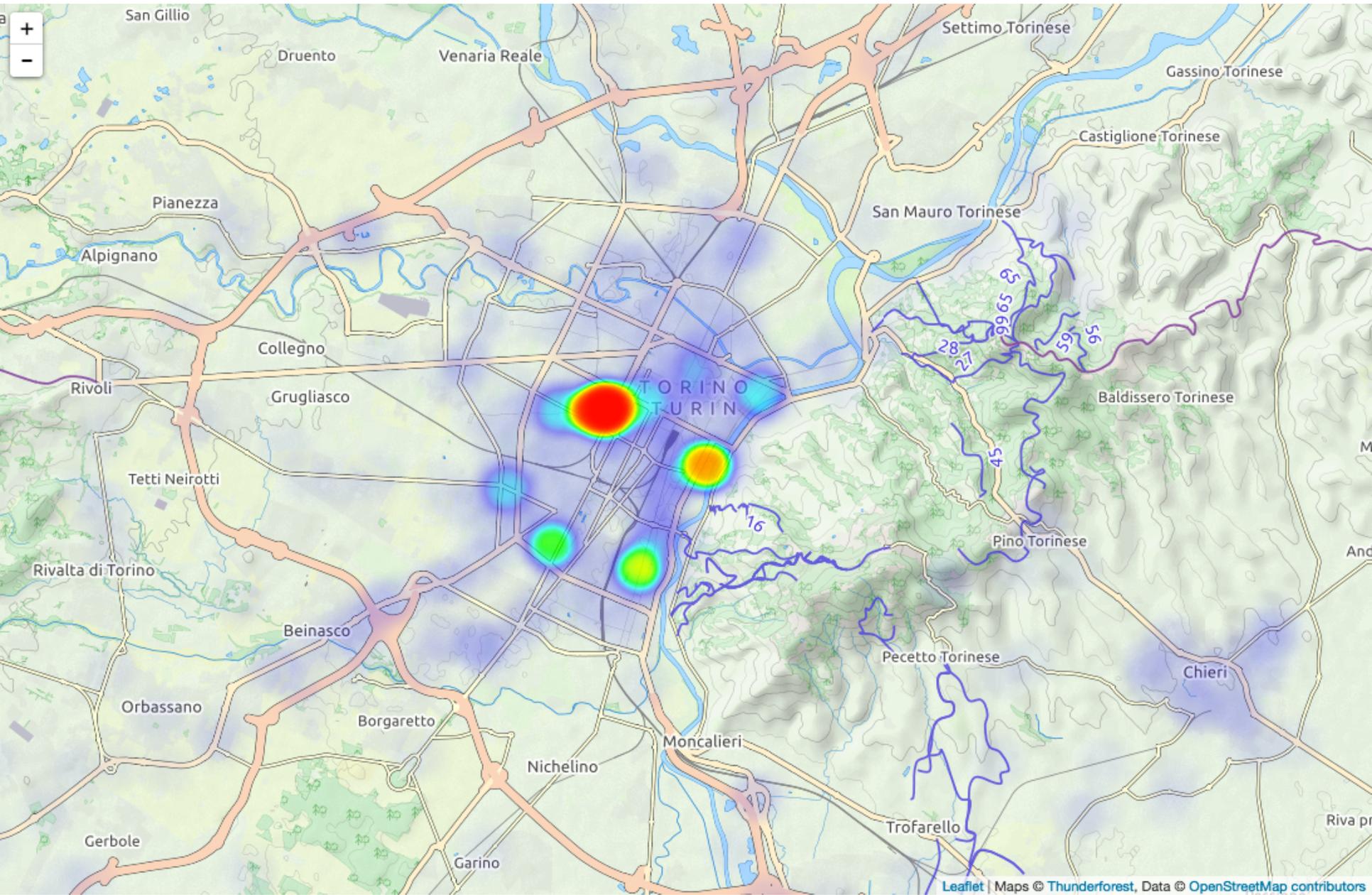


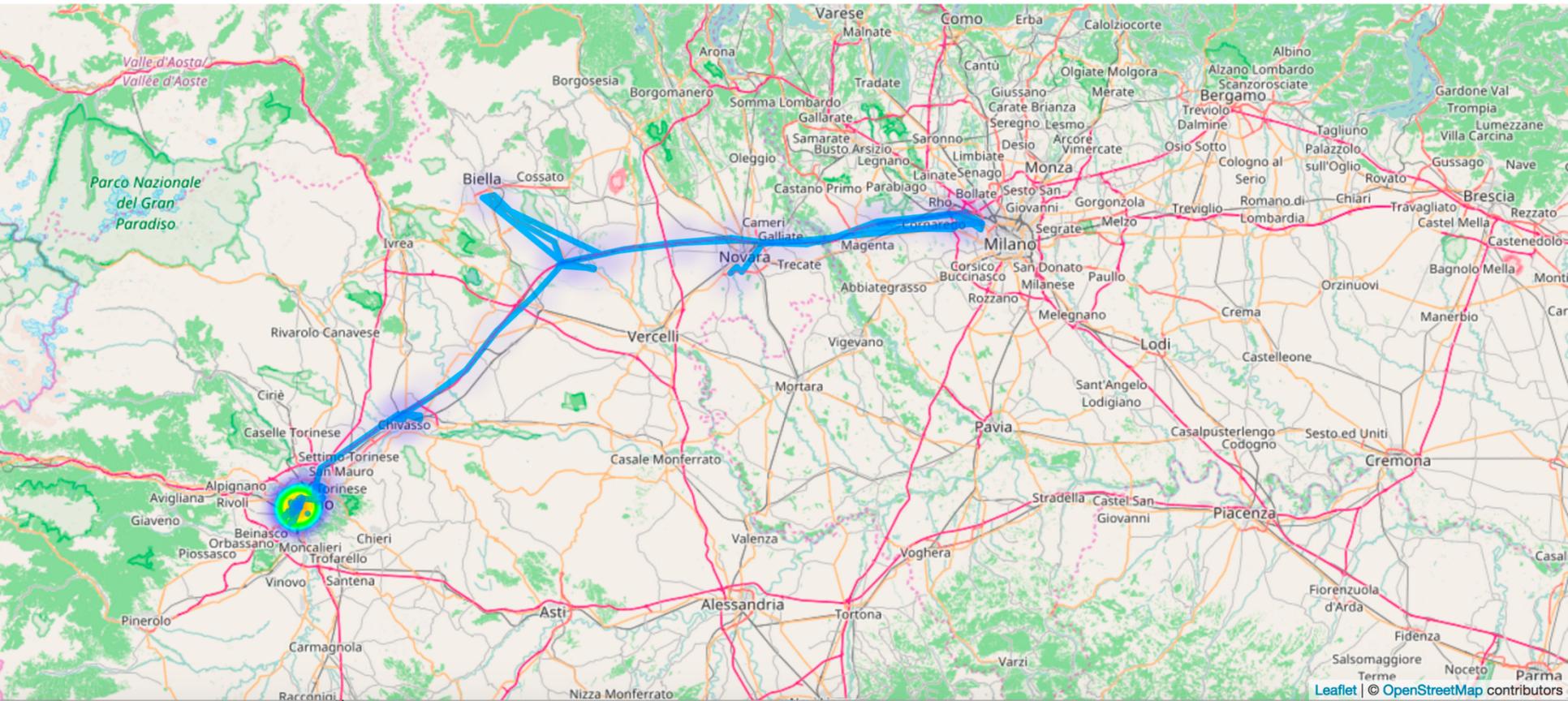












Travel behaviour during the week of a group of users travelling between Torino and Milano



# YANGON – Myanmar: MyMOBY

သွားချင်ရာသွား

my  
MOBY

နဲ့သွား

ဘယ်လိုသွားမလဲ



အချိန်လေးများသိနိုင်



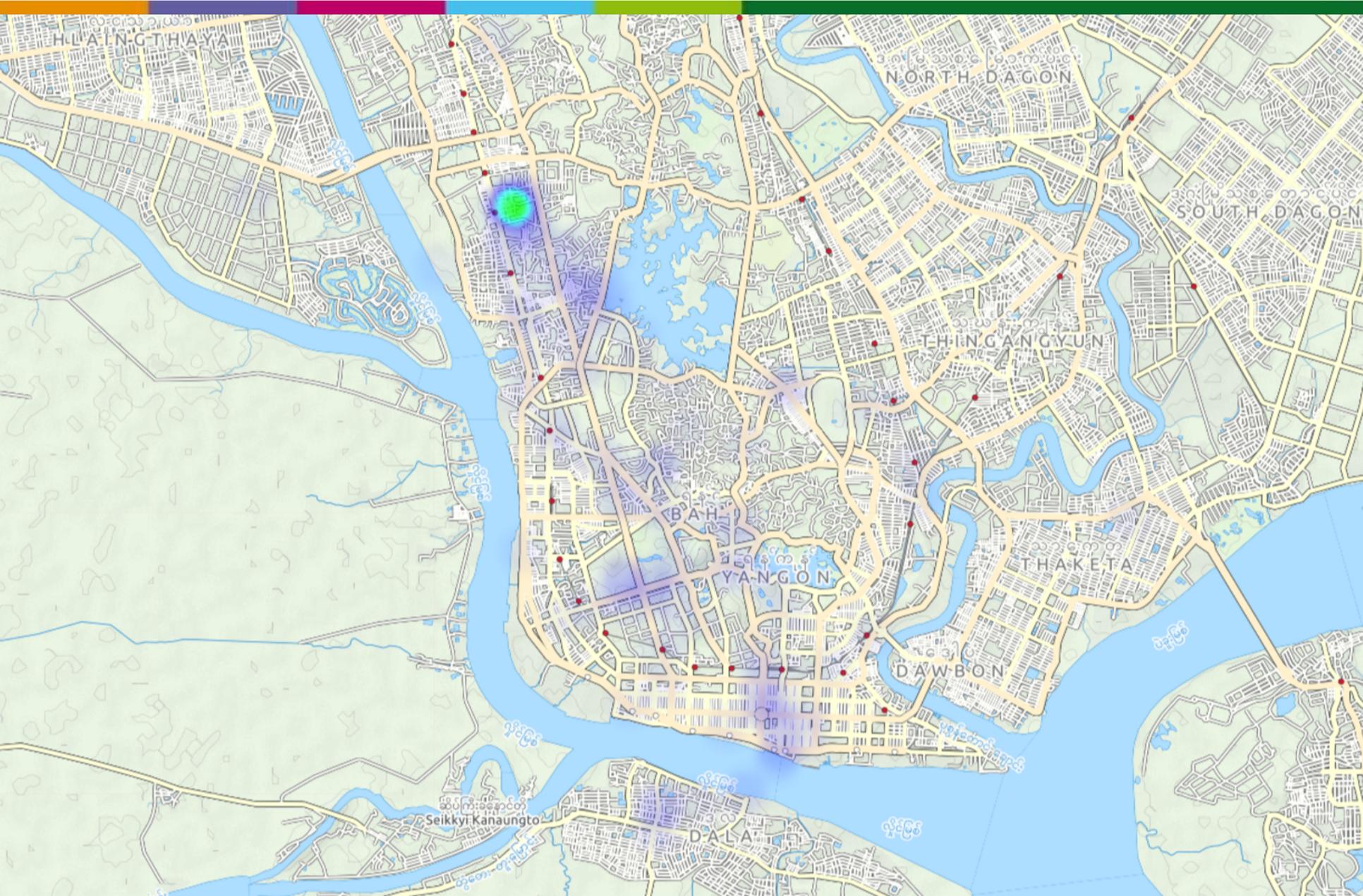
သွားလာရေးဆိုင်ရာ ပြဿနာများတင်ပြနိုင်



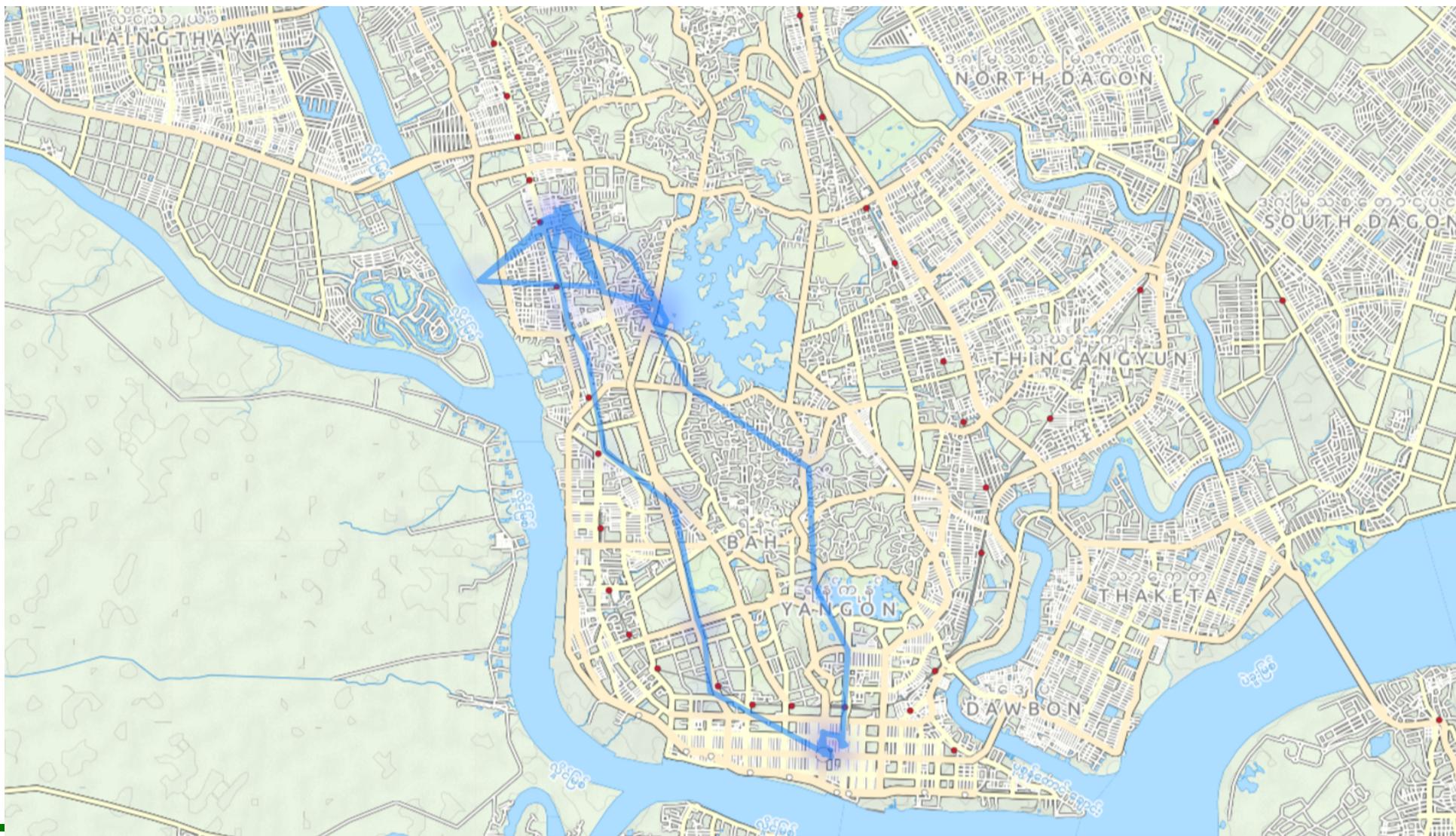
Bus



# YANGON - Myanmar: MyMOBY



# YANGON - Myanmar: MyMOBY



# UNDERSTAND MORE: analysis of travel behaviour

- analyse and evaluate behavioural data, related to personal traits, attitudes, habits, travel behaviour, daily activities, etc., to develop further state-of-the-art theories (e.g. TPB, TIB, NAT, TTM, etc.), finding new variables influencing travel behaviour to improve current behavioural models

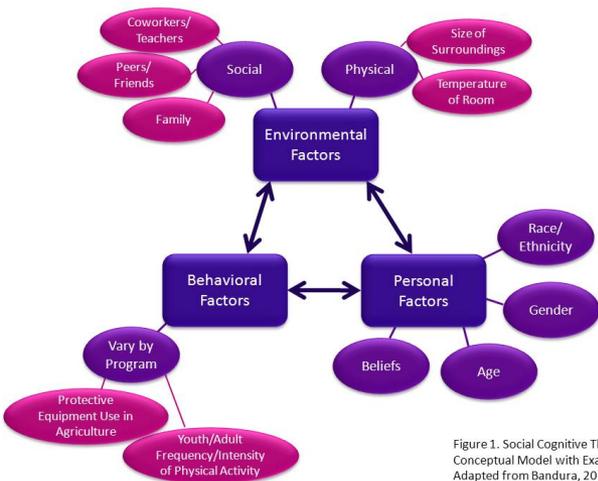
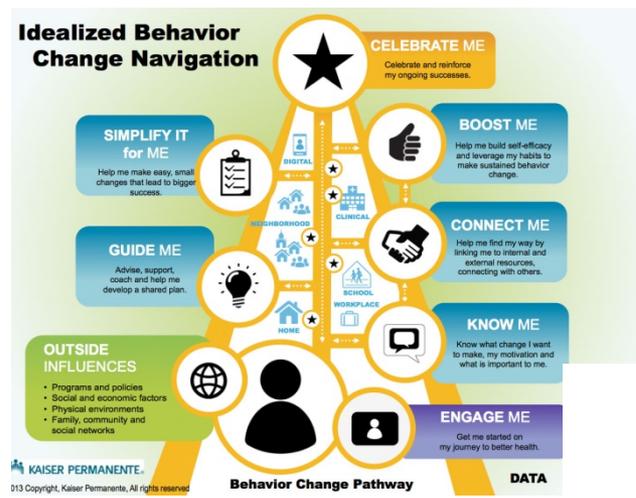
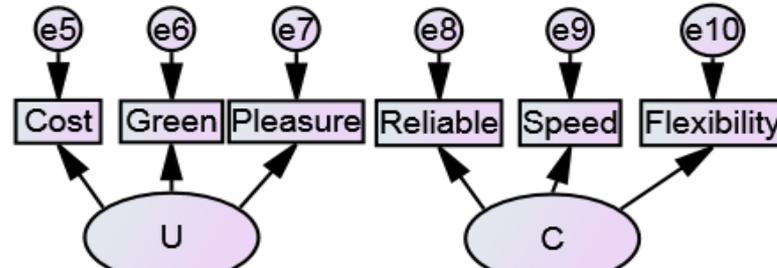
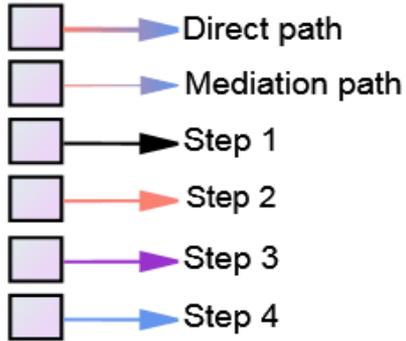


Figure 1. Social Cognitive Theory Conceptual Model with Examples. Adapted from Bandura, 2011.



# UNDERSTAND MORE: model travel behaviour

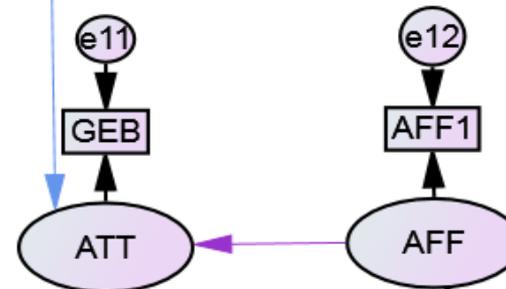
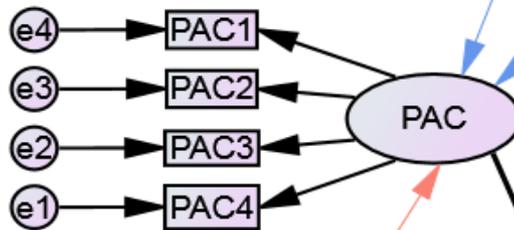


Transport related values and their mediation by PAC and ATT:

**U:** Utilitarian

**C:** Convenience

**Home:** home localisation

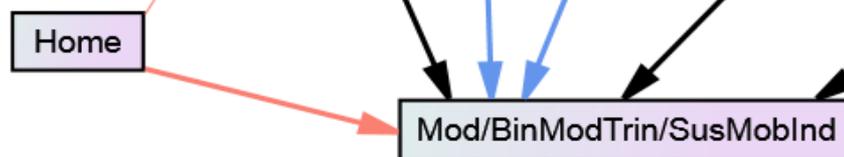


Explaining factors of behaviour:

**PAC:** perceived accessibility

**ATT:** general attitude toward the environment

**AFF:** affect toward car-use



# UNDERSTAND AND SPEAK MORE

- **Develop** a framework for collecting, analysing and extracting urban mobility information from several sources



**through a mixed method**, joining a qualitative and a quantitative approach

## Speak and interact more

**to support:**

- planning and programming of public transport
- control of the quality of service
- managing mobility
- supplying new services for the customers

**Understand more**

# EDUCATE MORE AND BETTER

- Tackle transport problems as a **trans-disciplinary** process and as an **evolutionary** one, which considers all the scientific, social, cultural, political and economical aspects



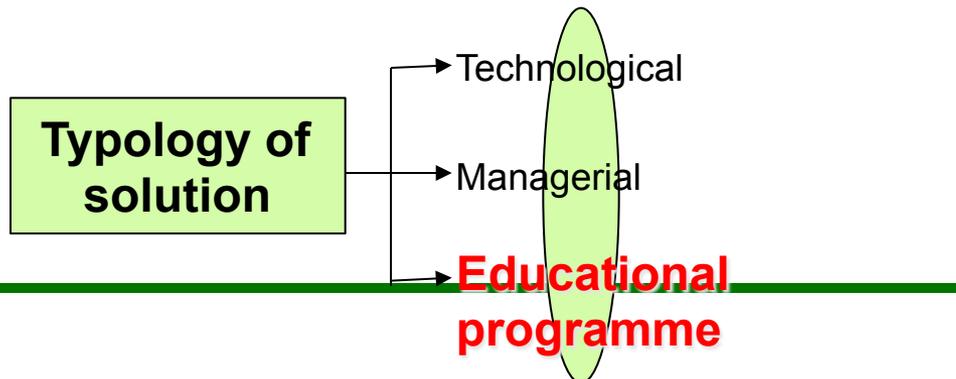
- How to make people involved and deliver successful solutions ?

– Tailored communication

– Tailored education child; young; adult; elderly people



**GAME**  
IT'S NEVER JUST A GAME



“**EDUCATION**  
IS THE MOST POWERFUL  
WEAPON WHICH YOU CAN USE TO  
CHANGE THE WORLD.”

**NELSON  
MANDELA**

# THANKS FOR YOUR ATTENTION



**CONTACT:**

**Cristina Pronello**

Sorbonne Universités – UTC. Département Génie des systèmes urbains (GSU) & EA 7284 AVENUES

[cristina.pronello@utc.fr](mailto:cristina.pronello@utc.fr)